

Annual updating of sewer bills

Sewer bills are based on water usage and updated each January 1. Water usage is based on the prior winter's use.

Residential usage is based on consumption during December-March.

Non-residential usage is based on consumption during October-March. Non-residential rates are also impacted by the water meter size and the type of business at the site. Each business type is classified as having low, medium, or high strength and the usage is multiplied by the strength factor. The higher the strength factor, the higher the charge for water usage.

Conserving water during the winter when usage is used for sewer calculations will have the dual benefit of saving money on both your water and sewer bills. Turning off or reducing the amount of water used for landscaping irrigation can result in a significant cost savings for many customers.

California Water Service customers should notify the City (707-678-7005 x 2) if they discontinue water service so that sewer charges will also be stopped as well.

Likewise, if the type of business at a site changes, you should notify the City to verify that you are charged for the correct strength factor.